



INFORMATION BROCHURE

The Impact of Social Services Investments and health issues on the quality of life, the level of social exclusion and poverty in the Dolnośląskie Voivodeship

AIM AND METHODOLOGY

The study was conducted in January-April 2022.



RESEARCH OBJECTIVES:

1. Assessment of interventions of the Regional Operational Program WD 2014-2020 in the field of improving access to social and health services
2. Examining the impact of interventions on quality of life and the level of social exclusion and poverty.

The specific objectives included the assessment of:

- Relevance of support,
- Effectiveness of achieving the objectives of the Program,
- Usefulness of the support for entities providing social and health services and service recipients,
- Sustainability of the results achieved,
- Cost-effectiveness of the interventions,
- Complementarity and existing coordination mechanisms

Methodology:

Desk research

Quantitative research with support participants(791)

Quantitative research with representatives of beneficiaries(123) and service providers(106)

Quantitative research with representatives of local government units (88)

Analysis of selected projects and their surroundings(7 CS)

Panel of experts

Qualitative interviews with representatives of the Departments of the Marshal's Office of the Lower Silesia Voivodship and experts (13)

Qualitative interviews with representatives of entities providing social services and health (12) and local government units (10)

SOCIAL SERVICES

Support for the ROP WD responds to the needs and challenges of the region related to the aging of the society and the phenomena of social exclusion of families, the elderly and people with disabilities. Social services were provided in all poviats of the Lower Silesia region.



increase of Social Integration Clubs by over 100% compared to the balance sheet for 2015



increase in the availability of nursing homes, nurseries and nursery departments by 5% compared to 2015



increase in the availability of day care homes by 25% compared to 2015



90 new social housing and 36 new sheltered housing

During the 5 years of the Program, care and assistant services were provided to nearly 10% of all elderly or disabled people who were offered this type of service in the Dolnośląskie Voivodeship.

The number of people supported in sheltered housing during the Program is five times the number of users of this type of infrastructure in 2015.

The support was **useful for the recipients**, it **activated** them **socially and professionally**, it **improved the financial situation of families**, and **reduced the scale of social exclusion** in the region. Continuation of care services and assistants' and family support, however, requires the continuity of their financing from European or national funds.

HEALTH SERVICES

The support for the ROP WD is aptly aimed at **improving the quality of health services** related to the aging of the society and civilization diseases.

Improved medical services covered **over 0.5 million inhabitants**, health programs **over 75 thousand residents** (preventive examinations, health education).

The projects contributed to **the modernization of the clinic and hospitals, increasing the availability of specialist medical services** provided in the local environment.

Every fourth participant of health programs more often than before participating in the project undergoes preventive examinations, **more than every third participant** pays attention to the influence of lifestyle on the risk of developing diseases of affluence.

16 Day Care Homes for people before or after hospitalization have been established or are being built, relieving caregivers from constant care for the sick person and ensuring high quality of services. **Over 400 people** have already benefited from them.

The support is characterized by **high usability and effectiveness**. The durability of its effects, however, will require the continuation of activities from European or national funds.

RECOMMENDATIONS



The success factor in the implementation of social services is the inclusion of local communities and non-governmental organizations in their implementation. Therefore, it is recommended **to reward cooperating beneficiaries with residents or organizations in the implementation social services and the introduction of partial payment mechanisms for assistance and care services.**



It is recommended **to simplify the procedures for implementing projects in the area of health programs**, to introduce the possibility of implementing a therapeutic program in projects for people with diagnosed disease. It is necessary to continue AOS support in areas with low availability and **to continue health programs, including mental health issues.**



It is recommended to abandon the creation of DDOMs due to their financial unavailability after the end of the project. It is recommended **to develop mobile medical and care services for people before and after hospitalization.**

Purchaser:

Marshal's Office of the Lower Silesian Voivodeship
Wybrzeże J. Słowackiego 12-14, 50-411 Wrocław

The Contractor:

EVALU Sp. z o.o.

ul. Dzika 19/23 lok. 55, 00-172 Warszawa

e-mail: evalu@evalu.pl

